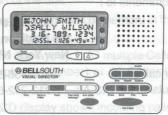


CALLER ID WITH CALL WAITING DELUXE AND VOICE MAIL FUNCTIONS

99-NUMBER ONLY MEMORY OR Washed Thou 67 NAME/NUMBER MEMORY

Model CI-7112



OWNER'S MANUAL
INSTALLATION AND
OPERATING INSTRUCTIONS

PLEASE READ THIS MANUAL

CAREFULLY BEFORE USE

KEEP FOR YOUR REFERENCE

© 1995, 1998 BellSouth Corporation

Special Features

Congratulations on your selection of a quality BellSouth product. With proper care and adherence to the set-up and user instructions in this manual, this unit will provide you with years of trouble-free service.

BellSouth is committed to providing quality products that fit your needs. We would like to have any comments or suggestions you might have on this product. You may mail your comments to:

> **U.S. Electronics** 105 Madison Avenue New York, NY 10016

or call us at:

1-800-356-5707 outside the U.S.A.: 1-212-242-6978

Please read this instruction manual. It is important to you.

Welcome to the family of BellSouth Caller ID users. This BellSouth Caller ID is a high performance communications tool incorporating the latest technology.

IMPORTANT!

1. For the CALLER ID feature to operate, you must order CALLER ID service from your local telephone company. CALLER ID is not yet available in all areas. There is a

- charge for CALLER ID service. This charge will appear on your monthly bill from your local telephone company.
- 2. For the Call Waiting Deluxe features and Voice Mail services to operate, you must also order these services from your local telephone company.
- 3. The AC power adaptor which comes with your CI-7112 is required for the operation of the unit.
- 4. You must install batteries to prevent loss of memory in the event of a power failure. Of your awolls another tashing

Caller ID Memory: stores and displays up to 67 multiple Caller ID records (name and telephone number) or 99 Caller ID records (number only), and vd tag ad life and adT about albi-

Call Waiting Deluxe: the LCD display shows incoming caller information while you are on the phone (if you have subscribed to this service). This allows you to manipulate calls by selecting different Call Waiting Deluxe features provided by your local telephone company.

Dual Display: large 4 line display shows information on the active call and Call Waiting at the same time.

Caller ID Memory Dial: allows you to select a stored phone number from Caller ID memory, then dial it with the Call Back (7) button, the Call Back (10) button or the Call Back (11) button.

Content

Voice Mail Services: allows you to access	Messaging System
services provided by your local telephone	company.

Review Scrolling: easily scroll through the stored list of incoming calls. As as a limit of line and list of incoming calls.

Read Scrolling: the display will automatically scroll to the next screen after 3 seconds to view additional call information when the information does not fit completely on the screen.

Delete Button: allows you to delete one or all caller ID records.

Contrast Button: allows you to adjust the contrast of the display easily.

Real Time Clock: displays real time (hour, minute, second) in idle mode. The time will be set by the first incoming call on the Caller ID and reset each time an incoming Caller ID is received.

Dual-language: users may select English or Spanish as desired.

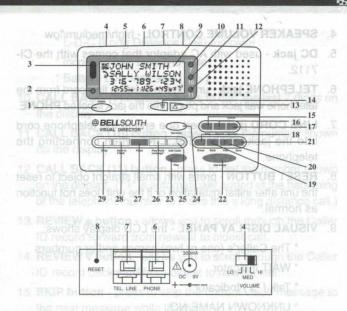
Dual Display: large 4 line display shows information on the

Speaker Volume Control: high/medium/low.

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Control Location

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thog with Oual Display	
GaPh	



- DELETE button press to delete unwanted Caller ID entries.
- 2. CONTRAST button press to adjust the display contrast.
- NEW CALL/MESSAGE WAITING/LINE IN USE LIGHTflashes when new calls are received or messages are waiting, or comes on steadily when the phone line is in use.

- 4. SPEAKER VOLUME CONTROL high/medium/low
- DC jack used with AC adaptor that comes with the CI-7112.
- TELEPHONE jack unplug the existing line cord from the telephone wall jack and plug it into the jack labelled PHONE.
- LINE CORD jack insert one end of the telephone cord into the jack labelled TEL.LINE when connecting the telephone.
- RESET BUTTON press with small straight object to reset the unit after initial installation or if the unit does not function as normal.
- 9. VISUAL DISPLAY PANEL the LCD display shows:
 - * The Caller's (one or two) names and/or numbers
 - * WAIT Indicator
 - * Talk (🔊) Indicator
 - * UNKNOWN NAME/NO.
- OF THE PRIVATE NAME/NO. 22019 Notifue 273,390
 - * MESSAGE Indicator
 - * Call Forward and Call Forward Busy Indicators
 - * New Call Indicator (-)
 - * Repeat Call Indicator up to 7 times (X)
 - * Call Counter

- * L-D-C (Long Distance Call) Indicator
- * Incoming call time and date
- * Battery Low Indicator () and a good GW 3.03
- 10. CALL BACK (7) button press to dial the last 7 digits on the display.
- 11. CALL BACK (10) button press to dial the number shown on the display.
- 12. CALL BACK (11) button press to dial the number shown on the display. ("1" is automatically added at the beginning of the telephone number to make this a long distance call.)
- REVIEW button allows you to scroll through the Caller ID record forward from newest to oldest call.
- 14. REVIEW ▼ button allows you to scroll through the Caller
 ID record backward from oldest to newest call.
- 15. **SKIP button** press to skip the current voice message to the next message while listening and no what published
- 16. **REPEAT button** press to repeat the current voice message while listening or after listening. Let HEALE 3.5
- 17. SPEAKER button press to activate the telephone line in one way speakerphone mode, and press again to disconnect the telephone line.
- 18. **ERASE button** press to erase the current voice message while listening or after listening.

9

Installation

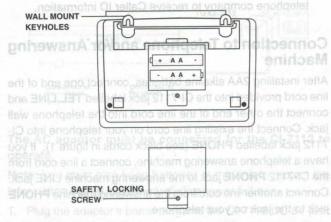
- BACK button press to back up within the voice message while listening.
- 20. FWD button press to fast forward within the voice message while listening.
- 21. **SAVE button** press to save the current voice message while listening or after listening.
- 22. DIAL V-MAIL button press to dial into the voice mail
- 23. PLAY button press to play voice messages in your voice mailbox.
- 24. SERVICES button allows you to scroll and select other service(s) you want to activate such as Call Return.
- 25. ADD CALLER button press to add the Call Waiting caller to your conversation.
- 26. PLAY "HOLD MESSAGE" button press to put the waiting party on hold and send a message asking them to hold.
- 27. FLASH button press and release to switch to the Call Waiting call.
- 28. SEND TO V-MAIL button press to connect the waiting party to your voice mailbox to leave a message.
- DROP button press to disconnect the current caller and connect the waiting caller.

The AC power adaptor that comes with CI-7112 is required for the operation of the unit.

However, it is recommended that you install 2AA size alkaline batteries to prevent loss of the Caller ID memory and voice mail commands if there is a power failure or the unit is unplugged.

To get started, install 2AA alkaline batteries (not included) as shown below:

Remember to tighten the safety locking screw. It is important



not to press any buttons while installing the batteries, doing so can erase all call information.

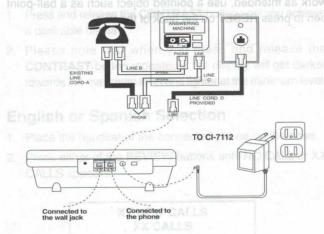
IMPORTANT NOTES: 00 ferti rofqebe rewoq OA eriT

- 1. This unit must be disconnected from the phone line before inserting or changing the batteries.
- When changing batteries, you must install the new batteries within one (1) minute to avoid loss of stored call information if your CI-7112 is not yet connected with the AC power adaptor.
- You must subscribe to the Caller ID Service from your telephone company to receive Caller ID information.

Connection to Telephone and/or Answering Machine

After installing 2AA alkaline batteries, connect one end of the line cord provided into the CI-7112 jack labelled **TEL.LINE** and connect the other end of the line cord into the telephone wall jack. Connect the existing line cord on your telephone into CI-7112 jack labelled **PHONE** (see black cords in figure 1). If you have a telephone answering machine, connect a line cord from the CI-7112 **PHONE** jack to the answering machine LINE jack. Connect another line cord from the answering machine **PHONE** jack to the jack on your telephone.

Connecting the AC Adaptor : N. O. prigu stoted



The AC adaptor must be connected for the CI-7112 to operate.

Note: You must also keep batteries in the unit to protect the information stored in memory during power failures.

- Plug the adaptor's barrel plug into the CI-7112 DC 9V jack and plug the adaptor into a standard AC outlet.
- \(\bigcup \)
 Use only with Class 2 Power Source 9V DC, 300mA.

Before using CI-7112 the first time or when the unit does not work as intended, use a pointed object such as a ball-point pen to press **RESET** on the back of the unit.

Adjusting the Contrast of the Display

- Press and release the CONTRAST button until you achieve a desirable display.
- Please note that when you press and release the CONTRAST button repeatedly, the display will get darker towards the maximum level and lighter at the minimum level.

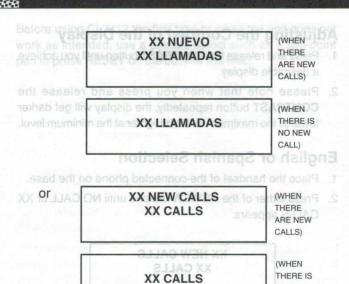
English or Spanish Selection

- 1. Place the handset of the connected phone on the base.
- Press either of the REVIEW buttons until NO CALL or XX CALLS appears.

XX NEW CALLS
XX CALLS

 For English to Spanish, or vice versa, press and hold REVIEW button until it shows XX LLAMADAS or XX CALLS.

Detron of REVIEW Polition until the mumber you wish to dial



Dialing a Number from the Caller ID Record

NO NEW

CALL)

To dial a number from the Caller ID Record, press REVIEW▲ button or REVIEW▼button until the number you wish to dial appears on the display.

On-hook dialing

Press either
 the CALL BACK (7) button to auto dial the last 7 digits or
 the CALL BACK (10) button to auto dial the10 digit number,
 or the CALL BACK (11) button to auto dial "1" plus the 10
 digit number.

Off-hook dialing

number.

- 1. Lift your telephone handset and listen for the dial tone.
- Press either
 the CALL BACK (7) button to auto dial the last 7 digit, or
 the CALL BACK (10) button to auto dial the 10 digit number, or
 the CALL BACK (11) button to auto dial "1" plus the 10 digit

Receiving and Storing Calls

The unit displays the current time as sent by the phone company each time it receives a Caller ID record. The unit also automatically displays all received Caller ID information for every incoming call, including the call's time and date. As it receives calls, it stores the information in the unit's memory for later recall. The most recent call is #01. When the unit's memory becomes full, the oldest call is deleted to make room for the new incoming calls.

New Calls

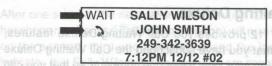
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If the unit has received a call since the last time call information was reviewed, # appears on the display and the NEW CALL/ Message Waiting light flashes. Later on, the call information on the display is replaced by the time display.

Call Waiting with Dual Display

This feature allows you to see on the display the current caller and the call which is waiting for you:

1. If you are using your telephone when a new call comes in, the unit displays the new call information (either NAME or NUMBER) on the first row and the indicator WAIT will be flashing. The party you are having conversation with will have his/her Caller ID Information shown on the second, third and fourth rows and the indicator appears on the second row indicating the party you are speaking with.



 By pressing the FLASH button you will put John Smith on hold and talk to Sally Wilson. The display will show John Smith on the first row and the indicator WAIT will be flashing to indicate John Smith is on Call Waiting.

Sally Wilson, her phone number and Caller ID information will now be shown on the second, third and fourth rows and the indicator indicates that Sally Wilson is the party you are speaking with.

WAIT JOHN SMITH SALLY WILSON 316-789-1234 7:18PM 12/12 #03

 You can review the Caller ID record by pressing the REVIEW button or REVIEW button when you are on the phone. The LCD display will show the party you are having conversation within 30 seconds after the buttons are released.

Call Waiting Deluxe

Your CI-7112 provides you Call Waiting Deluxe features, provided that you have subscribed the Call Waiting Deluxe features from your local telephone company, so that you can manage calls efficiently.

DROP

When having a conversation with John Smith and Sally Wilson calls, the unit displays the new call information (name or number) on the first row and the indicator WAIT will be flashing:

WAIT SALLY WILSON JOHN SMITH 316-789-1234 7:18PM 12/12 #03

If you decide to end your conversation with John Smith and talk to Sally Wilson, press the DROP button and DROP CALL will be shown for about a second:

DROP CALL

After one second, the new call information (i.e. Sally Wilson, her phone number and Caller ID information) will now be shown on the second, third and fourth rows and the indicator indicates that Sally Wilson is the party you are speaking with.

Take Message

When having a conversation with John Smith and Sally Wilson calls, the unit displays:

WAIT SALLY WILSON

JOHN SMITH

249-342-3639

7:12PM 12/12 #02

If you decide to not speak to Sally Wilson and would like her to leave a message on your Voice Mail system, press the SEND TO V-MAIL button. The unit displays TAKE MESSAGE for about a second while you are talking to John Smith.

TAKE MESSAGE

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Flash Wellas 16 (Leonal troth) liso wen ert, broose eno reffA

Press the FLASH button to switch between the current caller and the waiting caller (refer to Call Waiting with Dual Display section).

Play "Hold Message"

When having a conversation with John Smith and Sally Wilson calls, the unit displays:

WAIT SALLY WILSON

JOHN SMITH

249-342-3639

7:12PM 12/12 #02

If you want to put Sally Wilson on hold while talking to John Smith, press PLAY "HOLD MESSAGE" button and CALL ON HOLD will be shown for about a second. She will hear a recorded announcement asking her to please hold.

CALL ON HOLD

After one second, the unit will return to

WAIT SALLY WILSON

JOHN SMITH

249-342-3639

7:12PM 12/12 #03

Add Caller

When having a conversation with John Smith and Sally Wilson calls, the unit displays:

WAIT SALLY WILSON

JOHN SMITH

249-342-3639

7:12PM 12/12 #02

If you decide to conference the callers, press ADD CALLER button and CONFERENCE will be shown for about a second:

CONFERENCE

After one second, the unit will display unit broose eno talk

SALLY WILSON JOHN SMITH 249-342-3639 7:12PM 12/12 #02

and you will be on a call with both callers

Long Distance Calls III noifestevino a privad neitW

JOHN SMITH LDC 316-789-1234 7:12PM 12/12 #02

The unit displays LDC with each long distance call.

Forwarded Calls

JOHN SMITH CALL-Fd 7:11PM 12/12 #02

The unit displays CALL-Fd instead of the phone number if the call was forwarded to you from another number (by using the telephone company's call forwarding service). It displays CALL-Fd BUSY if the call was forwarded from a number set to forward calls if the line is busy. The unit will automatically scroll the original caller's information.

Private Calls

In some areas, callers have the option to block their Caller ID information. When a caller has blocked their Caller ID the unit will display either:

PRIVATE NAME

12:38PM 12/30 #03

or

PRIVATE NO

The first screen will show PRIVATE NAME and the second screen (by automatic scrolling) will show PRIVATE NO.

12:38PM 12/30 #03

The second line of the display will show either PRIVATE NAME or PRIVATE NO.

H displays CALL-Fd BUSY of the con allows of Area Calls

The unit will display: I am anti-lightly brawns to les redmun either lamolate sales and the property and an amount of the community of the com

> UNKNOWN NAME 12:38PM 12/30 #03

or

UNKNOWN NO 12:38PM 12/30 #03

12:38PM 12/30 #03

The first screen will show UNKNOWN NAME and the second screen (by automatic scrolling) will show UNKNOWN NO.

or

The first line of the display will show either UNKNOWN NAME or UNKNOWN NO.

This happens when:

- The call originates from an area or long distance carrier that does not support Caller ID service.
- The call is made from a cellular phone.
- The call is an operator-assisted call.

The call was made by using a calling card.

Note: The above list may not include all instances.

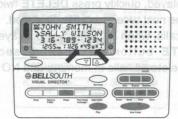
Error

ERROR

If there is an error in the Caller ID transmission, ERROR appears on the display.

Reviewing Caller ID

The **REVIEW** button or **REVIEW** button allows you to scroll through all call records.



26

Pressing **REVIEW** button or **REVIEW** button the first time will display XX CALLS where "XX" shows total calls in the memory (01-67)



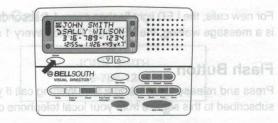
Press **REVIEW** button to see information about the most recent calls or **REVIEW** button for information about older calls.

Deleting Caller ID

The **DELETE** button is used to delete calls from memory. When the call is displayed, quickly press **DELETE** twice. The call is deleted and the next received call is displayed.

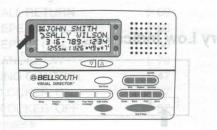
To delete all calls, when XX CALLS is displayed, press and hold **DELETE** button for about 6 seconds. The CI-7112 will delete all calls in memory and NO CALL will be displayed.

The call is an operator-assisted call.



New Call/Message Waiting/Line In Use Light

Flashes when new calls are received or messages are waiting, or comes on steadily when the phone line is in use.

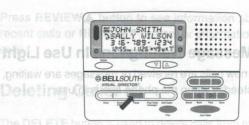


When the Battery Low Indicator appears on the display, replace batteries as soon as possible.

For new calls, the LED light flashes every 1.5 seconds. If there is a message waiting, the LED light flashes every 1 second.

Flash Button

Press and release to switch to a Call Waiting call if you have subscribed to this service from your local telephone company.



Battery Low Indicator



When the Battery Low Indicator appears on the display, replace batteries as soon as possible.

Repeat Calls

JOHN SMITH 316-789-1234 12:55PM 11/26 #49x7

Selecting a Service

If you have received a call from the same phone number more than once, Xx appears showing the number of repeat calls.

Additional Services

Your CI-7112 has stored 7 types of BellSouth services' name and access codes in the SERVICES button. These services are:

CALL RETURN	F 69
REPEAT DIAL: ON	⊢66
REPEAT DIAL: OFF	⊢86
CANCEL CW	F70
RING CONTROL	F47
BLOCKER: ON	⊢77
BLOCKER: OFF Fequals *	e tollowing are

Selecting a Service

Press the SERVICES button to scroll the different services until the one you want to activate appears on the display. Press CALL BACK (10) button to activate the particular service.

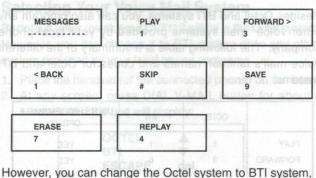
Voice Mail Message Waiting

If you have subscribed to the Message Waiting Service from your local phone company, and have a voice mail message waiting, the NEW CALL light flashes and MESSAGE appears on the display. Operation of this feature depends upon the type of services provided by your local phone company.

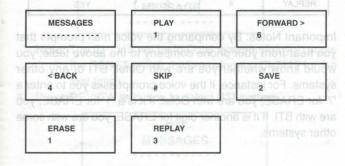
Your CI-7112 provides you with a series of voice mail function buttons to access and manage your voice mail system provided by your local phone company.

Different Voice Mail Systems

Different telephone companies use different voice mail systems. Your CI-7112 has the Octel system and BTI system pre-stored. After you have pressed the RESET switch (before using the CI-7112 the first time), the Octel System will be automatically loaded. The following are the Octel's function buttons and commands stored in your CI-7112:



However, you can change the Octel system to BTI system, or to any other system provided by your local phone company. The following are the BTI's function buttons and commands stored in your CI-7112:



Besides Octel and BTI systems, you can also program any other voice mail systems provided by your local phone company. The following table is a summary of the different voice mail's function names and codes for Octel and BTI systems:

u have sub	OCTEL	YAJSAR	USER'S PROGRAMMABLE OPTION
PLAY	v cal s nas	Backlas a	YES
FORWARD	3	6	YES
BACK	el system to	00 941 90	wever, say can chan
SKIP 100 01	our logal phi	(vd b#bivo	o any of any system pro
SAVE	n bullegra an	ollong at	ILO
ERASE	5 and mana. 7	1	STIT-IO YES MILDER
REPLAY	one compa	3	YES

Important Notes: By comparing the voice mail prompts that you hear from your phone company to the above table, you would know whether you are with Octel, BTI or any other systems. For instance, if the voice prompt asks you to enter a '7' for ERASE, you are with Octel. If it is a '1' for ERASE, you are with BTI. If it is another digit for ERASE, you are with some other systems.

Selecting Your Voice Mail System

By default (after reset), your CI-7112 will be in the Octel system. However, you can change it to BTI system or to any other system provided by your local phone company:

- 1. Place the handset (of the connected phone) on the base.
- At any screen, press DIAL V-MAIL button for about 6 seconds and the unit will display:



3. Press REVIEW ▲ button to select Octel system.



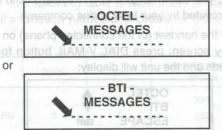
Note: The CI-7112 will be in Octel system after you press the RESET switch (before using the CI-7112 for the first time).

Press REVIEW ▼ button to select BTI system.

Usw vistor ort

Muttal self mont- BTI-19 of quitible of co-uoX. (9 and vettigible MESSAGES) per etterit segain hook upib pointist at attactional track vilsoits motos

After you have selected either OCTEL or BTI, the display will show either



The first '_' flashes indicating that you can key in the first digit of the access number:

- a) Press either REVIEW

 or REVIEW

 button to select digits 0.....9,P, ⇔,
 (P stands for PAUSE, ⇔ stands for # and
 stands for *).
- b) Press FLASH to enter the digit and move the next space.
- c) Press FLASH button twice to stop the '_'flashing. When
 '_' stops flashing, the editing is confirmed.
- d) Press DELETE button to move backward if you have made a mistake.
- e) You can edit up to 24 digits from the left. If length of the input digits is longer than 12 digits, the unit will automatically scroll out the remaining digits.

f) For MESSAGES, key in your voice mail access code. You may also key in your private PIN (password) with four PAUSES inserted between the voice mail access code and PIN.

Example:

7 digit Voice Mail Access Code 4 PAUSES

4 digit PIN

8 9 7 3 3 3 3 P P P P 8 8 9 9

- BTI -MESSAGES 8973333PPP8899

Note: The unit will scroll out <u>8 9 7</u> automatically since the above entry has 15 digits in total but the screen can only display 12 digits at most.

6. Edit all the voice mail function buttons one by one using plathe same steps. Of BY AND LOW TO A PARTIE OF THE STATE OF

Activating Voice Mail v way no meanageb

After you have selected your voice mail system, you can activate your voice mail function either by on-hook or off-hook dialing.

On-hook dialing

Press DIAL V-MAIL button once to review the access code stored in your voice mail system.

The unit displays:

MESSAGES (SOLD) VIOLE X X

- Press DIAL V-MAIL button again to dial the access code to connect to your voice mail.
- If you have stored your PIN (password) together with the access code and four PAUSES, you can press PLAY button after you are connected. Otherwise, you have to key in your PIN from the telephone's keypad and then press PLAY button.
- 4. Press SPEAKER button or place handset of the parallel phone in place to disconnect from your voice mail.

Note: Whether or not you have to provide a private password before retrieving your voice message is dependant on your voice mail system.

Off-hook dialing

- 1. Lift the handset of the connected telephone.
- Press DIAL V-MAIL button to dial the service code to connect to your voice mail.
- If you have stored your PIN (password), you can press PLAY button after you are connected. Otherwise, you have to key in your PIN from the telephone's keypad and then press PLAY button.
- 4. Place handset in place to disconnect from your voice mail.

Voice Mail function buttons

- 1. PLAY button press to listen to the voice message.
- REPEAT button press to repeat the same voice message while listening or after listening.
- FWD button press to fast forward the voice message while listening.
- BACK button press to rewind the voice message while listening.
- SKIP button press to skip to the next voice message while listening.
- SAVE button press to save the voice message while listening or after listening.
- 7. ERASE button press to erase the voice message while listening or after listening.

Troubleshooting

Back Light

Your CI-7112 has a Back Light feature.

Voice Mail function buttonsem soler very or transport

If you experience difficulty with this Caller ID, disconnect it from the telephone line and connect a known working unit into the line. If the known working unit does not operate properly and displays the same problems, contact your local telephone company for assistance. If the known working unit does operate properly, refer to the warranty instructions.

Phone rings but there is no Caller ID Message:

Check with your telephone company to be sure Caller ID service is activated.

ERROR appears on the display:

- You may have received bad data. The message will remain until the number is erased.
- If you pick up the phone before the second ring, the caller information may not be completely received resulting in an ERROR message.
- If you have an answering machine connected to the same line, make sure it is set to answer after two or more rings so it does not interfere with receiving Caller ID information.

? appears in information on display:

· Invalid character received.

Warranty

- Handle your Caller ID with care. It is a sensitive electronic instrument.
- 2. Never leave weak or dead batteries in your Caller ID.
- 3. This Caller ID is designed for indoor use only.
- Keep this Caller ID away from heating appliances and electrical noise generating devices such as motors and fluorescent lamps.
- 5. Keep the Caller ID free from dust and moisture.
- Do not expose this Caller ID to vibration, shock or direct sunlight.
- 7. Wipe it with a soft, clean cloth only.

WARNING: To prevent fire or shock hazard, do not expose this product to water or any type of moisture. If there is any trouble, disconnect the Caller ID from the telephone line and connect a known working unit, if available. If the known working unit operates properly, refer to the Warranty. If the known working unit does not operate properly and displays the same symptoms, contact your telephone company for assistance.

Warranty Service Provided Will Williams Williams

If you purchased this Caller ID Unit new, BellSouth Products warrants the unit against defects in material and workmanship for a period of one (1) year from the original date of purchase. This warranty is in lieu of all other express warranties. This warranty begins when you purchase the Caller ID and continues for one (1) year unless you sell or rent the Caller ID, in which case the warranty stops.

BellSouth Products disclaims any implied warranty, including the warranty of merchantability and the warranty of fitness for a particular purpose, as of the date of one (1) year from your original purchase of the Caller ID. BellSouth Products assumes no responsibility for any special, incidental, or consequential damages.

This warranty gives you specific legal rights and you may have other rights which vary from state to state. Some states do not allow exclusion or limitations of special, incidental or consequential damages or limitations on how long a warranty lasts, so the above exclusion and limitation may not apply to you.

Warranty Service Not Provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification, the affixing of any attachment not provided by BellSouth Products with the Caller ID and/or loss of parts. This warranty is voided in the event any unauthorized person opens, alters or repairs the Caller ID. All BellSouth products being returned for repair must be suitably packaged.

Telephone companies use different types of equipment and offer various types of services to customers. BellSouth Products does not warrant that this Caller Identifier is compatible with the type of equipment of any particular telephone company or the services provided by it.

What To Do For Warranty Service

During the first thirty (30) days, a defective product is eligible for exchange. After thirty (30) days, the defective product should be returned to INNOTRAC. To obtain Warranty Services.

- 1. You must provide proof of the date of purchase.
- 2. You must prepay all shipping costs.
- 3. You must include a return shipping address.

The shipping address of the authorized service center is:

INNOTRAC 2505 Meadowbrook Parkway Duluth, GA 30136

> HELP LINE 1-800-356-5707

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